

Shipping From China To Australia: Rates and Savings Guide



Queen Logistics Charges Easy Guide

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Queen Logistics Introduction

Learn About Queen Logistics (QNL)

Queen Logistics (Queen International Logistics Co., Ltd) is a cross-border logistics company specializing in transportation from China to Australia, focusing on efficient and reliable shipping solutions. Our customer base is not limited and includes individual clients, businesses, suppliers, e-commerce sellers, and more, to whom we provide comprehensive, seamless, and transparent international freight services.

Whether you are an individual looking to purchase imported products from China, a business seeking to procure Chinese products in bulk, a supplier needing to import materials, or an e-commerce seller sourcing goods from China, you can choose our logistics services. We can help you pick, pack and send your products from China to Australia.

Our service is all-inclusive—simply deliver your purchased Chinese goods to our warehouse in China, and we will handle everything else, ensuring transportation to your designated delivery address in Australia. This includes customs clearance, taxes, and other related matters, which we take care of entirely, allowing you to remain worry-free. The entire process is fully transparent and trackable, with no hidden fees or additional charges.

Truly providing end-to-end international transportation services.

Our Service

We provide logistics solutions for various business models, including B2B, B2C, and C2C, covering:

Personal Parcel Shipping: Secure and efficient delivery for students, migrants, and individuals shipping goods to Australia.

E-commerce Package Consolidation & Forwarding: Supports Taobao, Pinduoduo, JD.com, TEMU, SHEIN, Amazon, Shopify, eBay, AliExpress, Alibaba, Alibaba1688, TikTok Store and other online shopping platforms, reducing shipping costs.

Amazon FBA Warehouse Delivery: End-to-end logistics solutions from China to Amazon's FBA warehouses in Australia, offering sea, air, and express shipping options.

Bulk Cargo & Wholesale Shipping: Providing Full Container Load (FCL) and Less than Container Load (LCL) services To support factories and enterprises in exporting goods from China to Australia.

Why Choose Queen Logistics

A specialized international logistics service provider

Professional Expertise

Queen Logistics brings years of experience in international freight, supported by a well-established warehousing and operations team. We specialize in handling both exports and imports, including customs clearance. Whether you're shipping internationally for the first time or looking for a reliable long-term logistics partner, we offer a smooth and transparent process. From pickup in China to delivery in Australia and other destinations, we handle every step with care to minimize delays or mistakes. We'll keep you informed, highlight important steps, and make sure your cross-border shipment is as simple and worry-free as possible.

Comprehensive Services

We offer a full suite of logistics solutions tailored to your needs—including warehousing, order processing, sorting, packaging, and shipping.

Proven Reputation

Our track record and industry reputation ensure a high level of reliability and professionalism in every shipment we handle.

Competitive Pricing

With self-operated warehouses in key Australian cities (Sydney, Melbourne, Brisbane, Perth) and a well-coordinated trucking and storage network, Queen Logistics delivers highly cost-effective freight solutions for your business.

100,000+

Serving Numerous Clients and Businesses

99%

On-Time Delivery Rate

200+

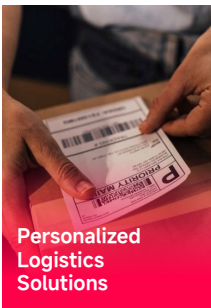
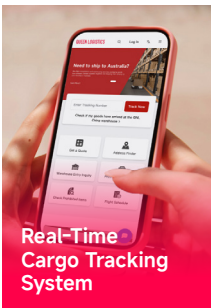
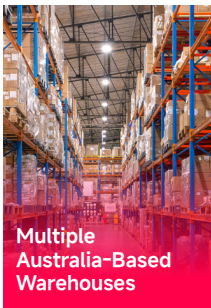
Monthly Container Transport Volume

1,000+

Monthly Cargo Tonnage Transported (Ton)

10,000+

Total Warehouse Area (Square Meters)



24/7 Dedicated Support
One-on-one service



No Middleman
The entire transportation is handled by us



Transparent Pricing
Transparent pricing with no hidden fees



Real-Time Shipment Data
Accurate cargo data & shipment information



Warehouse storage
China's Massive Storage Facility



Efficient transportation
Timely and Accurate Shipment



Quality inspection
Inspection of Cargo Outer Packaging



Repackaging
Customized Services



Transportation Tracking
Real-time Track Your Cargo Location

Officially Certified Logistics Partner



Officially Certified

We are an officially certified logistics partner with extensive collaboration experience, and this information can be verified on their official website.



Safe and Reliable

End-to-End Cargo Supervision, Real-Time Warehouse Entry Recording, Live Tracking Throughout Transportation, Real-Time Feedback on Cargo Data.



Strong Shipping Capacity

Multiple Independent Warehouses, Custom Container Loading by Our Team, Professional Trucking Fleet, Fast Customs Clearance, Efficient Transport, Safe Door-to-Door Delivery.

Self-Service Cargo Tracking System



Transportation Tracking
Real-time Track Your Cargo Location



Real-time Updates
24/7 Automated Information Updates



Invisible Browsing
Protecting Your Cargo Information



Multifunctional assistance
Quick response to emergencies



Independent System
No Restrictions, Fast Response

<http://qnship.com/tracking>

Customer Evaluation



Satisfaction Rate
98%



Repurchase Rate
98%



Delivery Accuracy Rate
99%

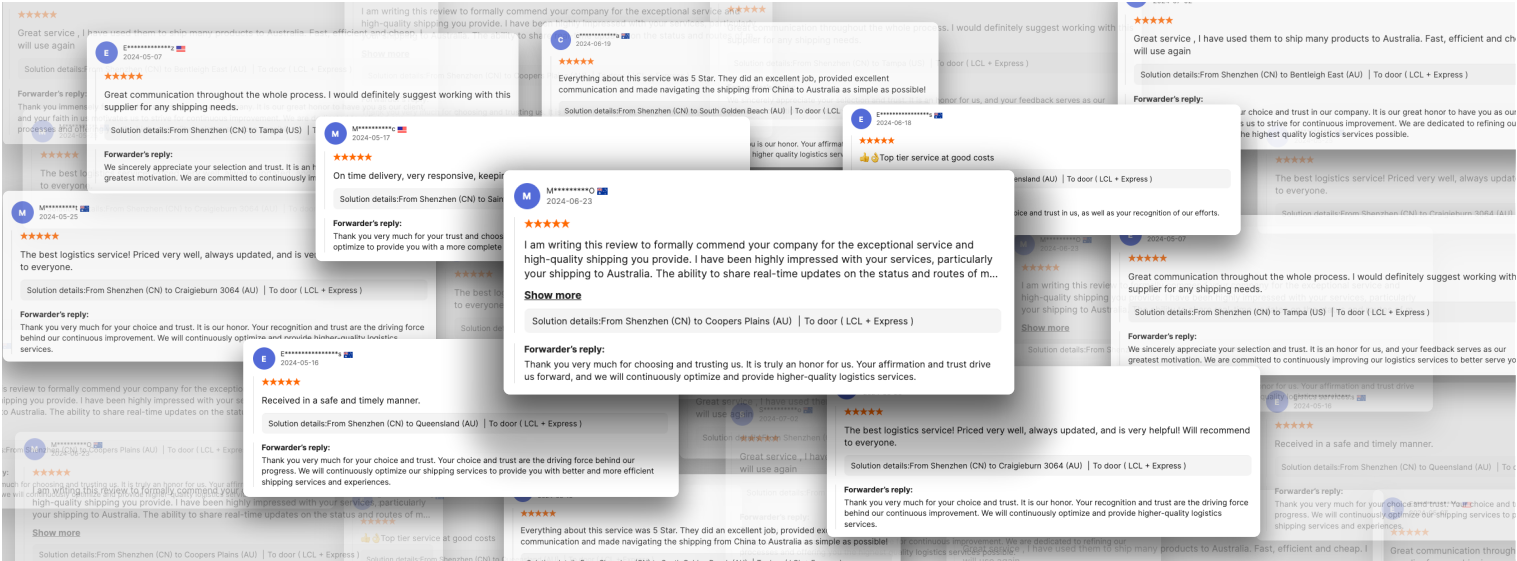


Damage-Free Delivery Rate
99%



On-Time Transportation Rate
100%

We sincerely appreciate your trust and choice. It is your trust that fuels our confidence and drives us to continuously improve, striving for excellence in service and efficiency in transportation.



As a Our customer You save when you send

*Please refer to our official website announcements to stay updated and avoid missing any discounts.

Savings Project Types	Free / Promo Price	Charged at Cost	Fixed Charge
First-Time Shipment? Full Step-by-Step Guidance Available	✓		
Unsure How to Pack? We Provide Free Guidance & Examples	✓		
30 Days Free Storage at Our China Warehouse, No Minimum	✓		
China Pickup Service: Pay After Goods Arrive at the Warehouse		✓	
Consolidation for Multi-Parcel Shipments	✓		
Supplier Coordination Support at Warehouse	✓		
Packaging Guidance During Storage Period	✓		
Custom Pallet, Wooden Crate & Frame Packaging		✓	
Custom Labeling Service		✓	
Personalized Value-Added Services		✓	
Discounted Shipping for First-Time Orders	✓		
Monthly Promotions	✓		
Package Photo Review Upon Request	✓		
No Handling Fees	✓		
Commodity Fumigation Service			✓
Free Consultation for Cross-Border E-Commerce Clients	✓		
Holiday Specials: Discounts on Shipping & Add-On Services	✓		
Refer a Friend: You Both Get Shipping Discounts	✓		
Monthly Contract Clients Enjoy Preferred Shipping Rates	✓		
Personalized Client Perks	✓		
Return Assistance Service (For Goods Still in China Warehouse Only)	✓		
Carton Replacement		✓	
Dedicated Customer Service	✓		
One-Stop Procurement + Storage + Shipping Solutions	✓		
Freight Cost Estimator Available Without Account	✓		
Track Your Shipment Online – Free Anytime	✓		
Clear FAQ with Visual Guides for Common Issues	✓		
Assistance in Identifying Restricted/Prohibited Items for AU	✓		

Online Store

Factory-Direct Online Store with Ultra-Competitive Pricing:
Our site features a special shopping section where all items come directly from trusted Chinese factories—offering some of the lowest prices online.

* Promotional offers are subject to change at any time at the sole discretion of Queen Logistics.

Queen Logistics DDP Service Pricing

*This fee applies only to standard-sized and standard-weight shipments. Delivery Terms: DDP (Delivered Duty Paid)

Sea Freight Quotation (USD)	Different Chargeable Weight Ranges (KG)				
*Standard Delivery Address	≥ 1KG (Within 105cm)	≥ 22KG	≥ 100KG	≥ 500KG	≥ 1T
Sydney	1.55 / KG + 8 / Box	1.35 / KG	1.28 / KG	1.19 / KG	1.105 / KG
Melbourne	1.55 / KG + 8 / Box	1.35 / KG	1.28 / KG	1.19 / KG	1.105 / KG
Queensland	1.70 / KG + 8 / Box	1.38 / KG	1.29 / KG	1.20 / KG	1.105 / KG
Adelaide	1.72 / KG + 8 / Box	1.95 / KG	1.87 / KG	1.73 / KG	1.55 / KG
Perth	1.84 / KG + 8 / Box	2.61 / KG	2.39 / KG	2.09 / KG	1.99 / KG
Other	1.86 / KG + 8 / Box	3.57 / KG	3.35 / KG	3.05 / KG	2.80 / KG
Air Freight Quotation (USD)	Different Chargeable Weight Ranges (KG)				
*Standard Delivery Address	≥ 1KG (Within 105cm)	≥ 22KG	≥ 100KG	≥ 500KG	≥ 1T
Sydney	6.36 / KG + 8 / Box	5.26 / KG	5.11 / KG	4.99 / KG	4.89 / KG
Melbourne	6.36 / KG + 8 / Box	5.26 / KG	5.11 / KG	4.99 / KG	4.89 / KG
Queensland	6.51 / KG + 8 / Box	5.55 / KG	5.40 / KG	5.26 / KG	5.18 / KG
Adelaide	6.51 / KG + 8 / Box	5.55 / KG	5.40 / KG	5.26 / KG	5.18 / KG
Perth	6.66 / KG + 8 / Box	5.85 / KG	5.7 / KG	5.55 / KG	5.48 / KG
Other	150 / Box	6.88 / KG	6.73 / KG	6.58 / KG	6.51 / KG

Recommended Cargo Size Reference



The recommended package size is within 60 × 60 × 50 cm, and the recommended chargeable weight is within 30 kg. If the shipment exceeds 110 cm in any dimension or has a chargeable weight over 30 kg, additional fees will apply. Please refer to the Additional Charges Information Page for details.

The international formula for calculating volumetric weight is as follows

* Volumetric weight = Length × Height × Width ÷ 6000 | * Volumetric Weight Ratio: 1:167 | * Actual Weight Ratio: 1:360



This formula is used to calculate the volumetric weight of goods, especially for items that are lightweight but bulky. It is commonly used in shipping service calculations to determine the chargeable weight. For example, if you need to transport 1kg of cotton products that occupy 200 CBM of transport space, charging based on the actual weight of 1kg would not be reasonable. Therefore, the volumetric weight of the goods needs to be calculated for proper billing.

For Example: Chargeable Weight = 25kg

60cm × 50cm × 50cm ; 1 Box ; Actual weight 10kg ; 60cm × 50cm × 50cm ÷ 6000 = 25kg Vol weight

Shipping Mode	Estimated Transit Time	Suitability
Sea Freight	22 to 28 days	Departs directly from Chinese ports with no transit through other countries, arriving at major Australian ports. It is a cost-effective option suitable for bulk goods and e-commerce stock replenishment.
Air Freight	7 to 10 days	Departs from Shenzhen or Hong Kong Airport in China and arrives directly at Sydney Airport in Australia. Fast and efficient, ideal for urgent shipments and e-commerce restocking.

Important Notice on Additional Charges

*The following charges are cumulative. Please ensure that the size and weight of your goods are properly controlled.

Quotation (USD)	Oversize (CM) and Overweight (KG) Surcharge	
Overweight Cargo *Chargeable Weight Prevails	Weight ≥ 30 kg	16 USD / Box
	Weight ≥ 35 kg	20 USD / Box
	Weight ≥ 50 kg	30 USD / Box
	Weight ≥ 80 kg	45 USD / Box
	Weight ≥ 100 kg	50 USD / Box
	Weight ≥ 800 kg	50 USD / Box + 380 USD Crane Service per use
Oversized Cargo	Oversized ≥ 110 cm	16 USD / Box
	Oversized ≥ 200 cm	45 USD / Box
	Oversized ≥ 300 cm	120 USD / Box
	Oversized ≥ 400 cm	150 USD / Box
	Oversized ≥ 500 cm	210 USD / Box
	Oversized ≥ 600 cm	350 USD / Box
Crane Unloading Service	Overweight ≥ 80 kg & Oversized ≥ 240 cm	380 USD per use (Optional)
Tail Lift Truck Service	Overweight ≥ 30 kg or Oversized ≥ 110 cm	80 USD per use (Optional)
Unloading by Consignee	If it is declared before transportation that the consignee has the capability to unload by themselves, the tail lift truck service fee or crane unloading service can be waived. However, if unloading cannot be completed smoothly, any additional costs incurred will be borne by the customer.	

Truck-Network Delivery Address Exemption Policy	Customers within our Truck-Network delivery zone (You can verify eligibility by entering your ZIP/postal code on our website), Customers are eligible for a waiver of the oversize and overweight surcharge. To qualify for the surcharge waiver, a single package must meet both of the following conditions: Dimensions do not exceed 220cm × 180cm × 150cm and Weight is 800kg or less.
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Quotation (USD)	Remote Area Delivery Surcharge	
Address Type	Standard Address	+ 0 USD / KG
	Remote Area Delivery Zone 1	+ 0.75 USD / KG
	Remote Area Delivery Zone 2	+ 1.5 USD / KG
	Remote Area Service Area Lookup Website	http://qnship.com/service-area

Quotation (USD)	Product Type Surcharge	
Product Type	Sharp products	+0.1 USD / KG
	Electronics Products	+0.15 USD / KG
	With battery	+0.3 USD / KG
	With liquid	
	Adult products	
	Beauty products	
	Unauthorized Products	
	Sensitive Goods	
	Restricted Goods / Controlled Goods	
	Anti-dumping Products	www.industry.gov.au
	Shipping costs vary depending on the product type, as different goods are subject to different tax rates and transportation requirements. Any goods seized and confiscated by customs during inspection will not be compensated; our company assumes no liability, and any resulting costs shall be borne by the customer. Some goods are strictly regulated by customs. Please check with Australian Customs to confirm whether your product is eligible for import and whether it is subject to anti-dumping duties. Any such duties and related expenses are the responsibility of the customer.	

Quotation (USD)	Product Type Surcharge	
Product Type	Sharp products	+0.1 USD / KG
	Electronics Products	+0.15 USD / KG
	With battery	+0.3 USD / KG
	With liquid	
	Adult products	
	Beauty products	
	Unauthorized Products	
	Sensitive Goods	
	Restricted Goods / Controlled Goods	
	Anti-dumping Products	www.industry.gov.au
	Shipping costs vary depending on the product type, as different goods are subject to different tax rates and transportation requirements. Any goods seized and confiscated by customs during inspection will not be compensated; our company assumes no liability, and any resulting costs shall be borne by the customer. Some goods are strictly regulated by customs. Please check with Australian Customs to confirm whether your product is eligible for import and whether it is subject to anti-dumping duties. Any such duties and related expenses are the responsibility of the customer.	

Other Charges

*The following are common additional charges. Please read carefully.

Charges Items	Fees	Charges Description
Cargo Loss Insurance	Premium is 5% of the declared value *Minimum charge 30 USD	Coverage: Loss only, not damage. Claim compensation will be based on the declared value of the lost items. Proof of delivery is based on the official delivery record shown on the Australian courier company's website. Note: No compensation will be provided for loss due to customs inspection, destruction, or related causes.
Bonded Warehouse Detention Fee	60 USD + 40 USD/CBM/DAY	Calculated From The 3rd Calendar Day After Cargo Arrival At The Bonded Warehouse.
Abandoned Goods Fee	70 USD + 30USD/KG + bonded warehouse storage fee	If Customs Seizes Goods That Cannot Be Cleared And Orders Them To Be Destroyed.
Return-to-Sender Fee	Reimbursement Based on Actual Expenses *Minimum charge 50 USD	Applies When Delivery Is Attempted But Fails Due To Recipient Or Address Issues, And The Cargo Is Returned To The Bonded Warehouse.
Re-Delivery Fee	Reimbursement Based on Actual Expenses *Minimum charge 50 USD	Shipping Cost Includes One Delivery Attempt Only. If Delivery Fails Due To Recipient Reasons, The Goods Are Returned To The Bonded Warehouse, Storage Fees Apply, And A Re-Delivery Fee Is Charged. All Charges Are To Be Borne By The Customer.
Pickup Fee	Individual consultation	All quoted prices do not include cargo pickup services. If this service is required, the fee will be calculated based on the distance and quantity of the goods. We have our own trucking team to handle pickups, ensuring the safety and efficient delivery of your goods to our warehouse.
Unloading Fee	Individual consultation	All quoted prices, including freight charges, do not include unloading services, and we do not provide unloading by default. If unloading service is required, please contact us separately for a quotation.
Commodity Inspection Fee	Reimbursement Based on Actual Expenses *Minimum charge 200 USD	Incurred When Customs Or Tax Authorities Flag Goods For Inspection Or Commercial Inspection. If Customs Explicitly Requests Unpacking, Inspection And Destruction Fees Will Apply. All Charges Are To Be Paid By The Customer.
Low-Value Inspection (EMPP)	70 USD	EMPP inspection requires submission of a purchase contract and proof of payment.
AQIS Inspection	Reimbursement Based on Actual Expenses	Inspection by Australian AQIS biosecurity authorities at designated locations, charges are actual cost incurred.
Address Change	\	Once the delivery address is confirmed, it cannot be changed.
Fragile or High-Value Items	\	Customers are urged to purchase their own insurance for these items. Our company does not offer insurance brokerage services, and no compensation will be made for damage.
Other Fees	Reimbursement Based on Actual Expenses	A series of charges incurred due to customs or recipient-related issues. Actual invoices will be provided, and reimbursement will be based on actual costs.

Please note:

The above-listed charges are all for other types of expenses not caused by our services; all such costs must be borne and paid by the client. Fees related to customs, government authorities, or other such entities are considered force majeure. Please ensure that the proper procedures are followed to avoid incurring any unnecessary charges.

Additional Value-Added Services

*Value-added services are optional. For any additional customized services, please contact us separately.

Service Items	Fees	Service Description
Consolidation Service	Free	If your goods come from multiple suppliers, we offer free consolidation services. Simply provide your suppliers with our warehouse address, and they can send the goods to us. We will collect all your items, and once everything arrives, we will consolidate them and ship them together. This helps avoid separate shipments and significantly reduces transportation costs. <div></div>
E-commerce Seller Fulfillment	Free	If you are an e-commerce seller who needs to purchase products from China and ship them to customers in Australia, we offer a free dropshipping service. You can send your goods to our China warehouse for storage. Whenever you receive a new order in your store that requires shipping, simply provide the buyer's delivery address, and we will arrange transportation and door-to-door delivery for you. You only need to pay a small shipping fee.
Unpacking and Counting Products	3 USD	If you wish to inspect the products before shipment or ensure that no items are missing from your suppliers, you can opt for this service. We will assign additional staff to check and take simple photos of the goods for you, ensuring that the products provided by the supplier meet your expectations. This helps prevent the issue of being unable to return or exchange goods once they arrive in Australia.
Bubble Wrap Bag	1 USD	Small bubble packaging bags are a protective packaging material designed for smaller items, made with internal bubble cushioning. They can be customized according to requirements and are particularly suitable for shipping small items, effectively reducing wear and tear during transportation. However, they do not completely eliminate risks and are not suitable for fragile items. <div></div>
New Box Replacement	5 USD	Due to some customers' shipments arriving at our warehouse with damaged outer cartons or packaging that does not meet shipping standards, there is a risk of product damage or loss during transportation if not replaced in time. Therefore, we offer a repacking service. We will customize a carton based on the dimensions of your goods. <div></div>
China Warehousing Service	9.9 USD / Month	If you're unsure about the production cycle of your supplier's products or if you want to delay shipment due to travel, we offer a free 30-day storage service. Starting from the 31st day, a storage fee of 9.9 USD per Month will be charged. For warehousing over 3 CBM, please inquire separately. *Free within 30 days
Collision-Resistant Material Filling	1.9 USD	If you wish to further protect your products and reduce the risk of damage during transit, we offer foam and anti-collision sponge filling services. Please note that while this service helps reduce risk, it cannot completely eliminate it.
Wooden box protective packaging	45 USD / CBM	If you feel that cardboard packaging is not safe for shipping your products, we offer wooden crate packaging services. This is one of the most globally recognized and effective methods for protecting goods during transit. *Minimum charge 45 USD <div></div>
Wooden frame protective packaging	38 USD / CBM	If you need packaging sturdier than cardboard boxes but don't want to incur the additional shipping costs of heavy wooden crates, wooden frame packaging is a good compromise. It offers protection that is second only to wooden crate packaging. *Minimum charge 38 USD <div></div>
Palletized Shipping	30 USD / Pallet	If you have multiple oversized or overweight boxes, using a pallet can reduce costs. In international shipping, a pallet is considered one unit, avoiding individual box fees. The standard pallet size is 120×120 cm, with a height limit of 240 cm and a maximum load of 950 kg. Exceeding this requires multiple pallets. <div></div>
Forklift Skid Support	8 USD / Skid	For shipments in wooden crates or frames, or for oversized or overweight cargo: The crate or skid must have at least 10cm (≈4") of under-clearance ("forklift legs") so the forklift tines can slide underneath properly, without this, handling is impossible. A 10cm height clearance ensures forklift tines can effortlessly slide under and lift the load. Each item must be supported by three skid legs to prevent tipping and evenly distribute weight, ensuring the forklift can move the cargo smoothly and stably, thereby achieving reliable transportation. *Minimum of 3 skid supports required per crate/item <div></div>
Fumigation For Solid Wood Products	30 USD / CBM	If the goods contain solid wood components, the supplier must carry out fumigation and provide a fumigation certificate to customs. This is necessary to prevent microorganisms from entering and damaging the environment in Australia. If your supplier does not provide fumigation services, we can offer fumigation treatment services that comply with customs regulations. *Minimum charge 30 USD; Maximum charge 120 USD
Labeling Service	0.2 USD / Item	If you are an Amazon seller, your goods need to have Amazon FBA labels affixed before being sent to the Amazon warehouse. If you forget to ask your supplier to apply the labels, you can provide us with the Amazon label PDF file, and we will apply the labels to your goods.

Prohibited Imports into Australia

*For reference only; actual regulations are subject to the latest information from the Australian Customs official website.

Category	Prohibited or Restricted Import Items	Description or Risk
Food and Plant & Animal Products	Fresh fruits, vegetables, meat and meat products, dairy products, and ready-to-eat foods containing egg or meat, etc.	Involving biosecurity risks to humans, potentially carrying pests and diseases, and posing a threat to epidemic prevention.
	Dried flowers, seeds, herbal plants, pine cones, soil, and other natural plant products, etc.	May contain soil, insects, or pathogens, strictly prohibited from transportation.
	Unprocessed furs, feathers, bones, horns, shells, specimens, traditional Chinese medicinal materials containing animal ingredients (such as deer antler, bezoar, bear bile, musk), etc.	Risk of virus/parasite transmission; many are endangered species. Non-compliance may violate the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES).
Products containing asbestos	Asbestos-containing construction materials, used brake pads, etc.	Carcinogenic risk; completely prohibited.
Intellectual Property-Related	Pirated and counterfeit products, fake branded goods, imitation Apple earphones, counterfeit LV bags, etc.	Serious violations of intellectual property laws; illegal counterfeits will be destroyed immediately and subject to fines.
High-Value Branded Products	Products such as LV, GUCCI, Apple, etc.	Suspected smuggling, infringement, and related offenses
All goods involving military applications	Firearms, ammunition, military equipment, firearm accessories, replica guns, air guns, batons, stun guns, pepper spray, crossbows, ATVs (all-terrain vehicles), mountain bikes, go-karts, drones, laser pointers, laser rangefinders, products exceeding power limits, knives, and others.	Violation of national security is considered a criminal offense.
	Surveillance equipment (such as pinhole cameras), radio jammers, radar components, night vision devices, encryption equipment, etc.	Violates national security, involving privacy protection and national communications regulation.
Strategic materials	Dual-use items, refined sugar, neodymium iron boron magnets and other rare earths, rare metals (metal molds, metal raw materials, hardware and other high-density items), graphite, steel, aluminum, alloy metal products, magnets and other magnetic products, anti-dumping products, etc.	Violation of national security constitutes a criminal offense.
Narcotics and controlled substances	Cigarettes, e-cigarettes, products containing ketamine, cannabis, methamphetamine, and other narcotic substances, etc.	Related to narcotics offenses
Gases, liquids, pastes, and powders	Gases, liquids, powders, pastes, etc. (such as epoxy resin, ink, UV glue, perfume, hot melt powder)	This item is highly prone to contamination with prohibited substances and is therefore strictly prohibited from transportation.
Pornographic or violent content	Pornographic publications, sex toys, videos, violent video games, anatomical models, silicone dolls, etc.	Prohibited by law
Medical Supplies, Pharmaceuticals, and Health Products	Medical devices and equipment, aesthetic and medical supplies, thermometers, massaging apparatus, cosmetic instruments, and related items.	Cannot be cleared through customs; subject to destruction and fines. Must be registered with the Australian Therapeutic Goods Administration (TGA) and approved by Australian Customs.
	Over-the-counter (OTC) medicines, prescription medicines, etc.	
	Hormone-based health supplements, weight loss drugs, muscle-building drugs, vitamins, muscle gain supplements, etc.	
Chemical and Dangerous Goods	Lithium batteries containing dual-use controlled substances such as sulfuryl chloride, thionyl chloride, and sulfuryl oxychloride, etc.	Violation of national security constitutes a criminal offense.
	Lithium batteries (without MSDS), strongly magnetic products (magnets), aerosols, powders, liquids (alcohol, perfume, etc.), gases, flammable and explosive materials, etc.	Subject to hazardous materials shipping restrictions; transportation is strictly prohibited.
	Electronic products containing lithium batteries, such as electric scooters, hoverboards, power banks, etc.	MSDS certification is required; battery power and packaging must meet strict requirements and comply with UN standard packaging.
Wooden packaging or wood-containing products	Wooden crates, wooden pallets, rattan products, bamboo products, untreated/unfumigated wood materials, etc.	May carry pests, pathogens, and pose risks of microbial transmission, threatening the local environment. Must be fumigated and accompanied by an IPPC mark or fumigation certificate.
Religious and cultural items	Buddha statues, replica cultural artifacts, books related to violence, politically sensitive or religiously offensive materials, flags, propaganda materials, etc.	Involving cultural value, requires approval from the Australian cultural authorities; may violate laws related to speech and dissemination, and could be prohibited from import.
Anti-dumping items	Aluminium extrusions, Air compressors, Steel, Reinforcing steel bar / Rebar, Aluminium zinc coated steel, Lithium iron phosphate batteries, etc.	To protect domestic industries from unfairly low-priced imports, anti-dumping duties will be imposed on identified anti-dumping products.
Others	Air conditioning equipment containing refrigerants with a Global Warming Potential (GWP) exceeding 750.	Import prohibited

Please note:

The above lists prohibited or strictly restricted items for import into Australia, compiled mainly according to regulations from the Australian Border Force (ABF) and the Department of Agriculture, Fisheries and Forestry (DAFF). This information is for reference only; the actual regulations are subject to the latest updates on the Australian Customs official website:

Official Australian Government website link:

Australian Border Force (ABF): www.abf.gov.au
Department of Agriculture, Fisheries and Forestry (DAFF): www.agriculture.gov.au
BICON Import Quarantine System (Plants/Animals/Food): bicon.agriculture.gov.au
Australian Anti-Dumping Commission: www.industry.gov.au/anti-dumping-commission

Completely Prohibited Imports:

Any items found will be destroyed, fined, and subject to criminal liability.

Restricted Imports:

Declaration and permit is required. Illegal transportation will result in fines, destruction of goods, and potentially criminal liability.

Important Notice:

The above-mentioned goods, even if intended for “personal use,” may still be subject to inspection, confiscation, fines, or even criminal liability. Any product that does not have proper import and export licenses or does not meet the regulatory conditions will be regarded as prohibited or restricted items. If seized by Chinese or Australian Customs, all associated costs and risks shall be borne by the sender or recipient. Our company (Queen Logistics), as the carrier, assumes no liability in such cases.

Friendly Reminder:

- To reduce the risk of inspection and transportation delays, please avoid shipping large quantities of the same type of sensitive goods at once. Shipping in smaller batches is recommended.
- For any products containing brand logos, please provide official authorization and valid proof of purchase.
- For battery-powered products (MSDS) or medical supplies (TGA), please provide MSDS, test reports, or TGA certification in advance.
- If you would like to check the shipping feasibility or determine whether a specific product is classified as prohibited or sensitive, feel free to contact us with the product details. We will assess it for you on a case-by-case basis.

Claims Protection

*The 30 day investigation has concluded with no issues. The compensation will be processed within 7 working days.

Type	Coverage Details
Compensation by Queen Logistics for lost items	<p>If loss occurs before pickup by the local Australian courier, compensation will be handled as follows:</p> <p>If loss occurs during sea freight service, the maximum compensation shall not exceed USD 2.8 / KG.</p> <p>If loss occurs during air freight service, the maximum compensation shall not exceed USD 5.8 / KG.</p> <p>All compensation applies only to the lost portion of the shipment; the declared value of the goods and shipping fees will not be compensated or refunded.</p>
Compensation by Australian courier companies for lost items	<p>If loss occurs after the goods have been picked up by the local Australian courier (including but not limited to TOLL, AUPOST, Allied, etc.), compensation will be handled as follows:</p> <p>Single shipment service has a maximum compensation amount not exceeding USD 70 per shipment, regardless of the shipment size. All compensation applies only to the lost portion of the shipment; the declared value of the goods and shipping fees will not be compensated or refunded.</p> <p>If the goods are stolen, the customer should report the case to the local police for handling.</p> <p>Whether the goods are considered received shall be determined by the official records of the local Australian courier company. Claims under other circumstances will not be accepted.</p>
Insurance compensation	<p>Coverage: Loss only, not damage.</p> <p>Claim compensation will be based on the declared value of the lost items.</p> <p>Proof of delivery is based on the official delivery record shown on the Australian courier company's website.</p> <p>Note: No compensation will be provided for loss due to customs inspection, destruction, or related causes.</p>
No compensation will be provided.	<p>In case of customs inspection, please cooperate by providing relevant documents such as sales contracts, payment proofs, etc. If these documents cannot be provided promptly, resulting in delays of the shipment, bonded warehouse detention fees, inspection fees, or destruction due to incomplete cargo information, all related costs shall be borne by the customer. These costs will be reimbursed based on original receipts, and our company assumes no responsibility.</p>
	<p>Our company assumes no responsibility for any issues arising from discrepancies between the customer's declared information and the actual goods, prohibited items, or other related problems causing the goods to be detained. Any resulting costs shall be borne by the customer, and we reserve the right to pursue legal action.</p>
	<p>No compensation will be provided for goods confiscated during customs inspection. Our company assumes no responsibility, and any related costs shall be borne by the customer.</p>
	<p>During transportation, delays caused by flight delays, shipping schedule delays, customs clearance delays, delivery delays, customs inspections, and other time-related delays are considered normal and force majeure events, and no compensation claims will be accepted.</p>
	<p>Damage to goods will not be compensated. It is impossible to determine whether the damage occurred when the goods arrived at our warehouse, during international shipping, or due to product quality issues or natural wear and tear.</p>
	<p>Fragile items are not eligible for compensation claims. Customers are advised to purchase insurance and take appropriate protective measures.</p>
	<p>Damage or loss of goods caused by war, natural disasters, or other force majeure events will not be compensated and are excluded from the compensation scope.</p>
	<p>Claims for quantity shortages reported after goods have been signed for will not be accepted.</p>
	<p>During the claim process, if the customer does not respond within 48 hours, the claim will be considered withdrawn and will not be accepted for reconsideration.</p>

Scenario

*This calculation is for reference only. Actual shipping costs may vary depending on the goods being transported.



- Product Type: Plastic Kitchen Storage Box
- Material: Plastic
- HS Code (Customs Code): 3924.10.00 (for plastic household articles)
- Dimensions per Carton: 60 × 50 × 40 cm
- Weight per Carton: 10 kg
- Quantity per Carton: 10 pcs
- Total Cartons: 2 cartons
- Total Declared Value: USD 1,000 (10pcs x 20cartons x 5USD)
- Delivery Address: UNSW Village,Gate 3 High Street, Kensington, NSW 2033, Australia

Step-by-Step Cost Breakdown

Actual Volume: 0.6m x 0.5m x 0.4m = 0.12 CBM / Carton x 2 Cartons = 0.24 CBM

Volumetric Weight: 60 x 50 x 40 / 6000 = 20 KG / Carton x 2 Cartons = 40 KG

Actual Weight: 10 KG / Carton x 2 Cartons = 20 KG

Import/Export Compliance Check

Compliant with import/export terms: Yes (No additional restrictions)

Special Requirement: No

Billing Rules Assessment (Shipping Weight & Surcharges)

Chargeable Weight Determination: 40 kg (Actual weight > Volumetric weight)

Overweight surcharge: No

Oversize surcharge: No

Delivery Details

Delivery Address: NSW 2033, Australia

Delivery Address Type: Standard Residential Address

Remote Area Check: No (No remote surcharge)

Standard Sea Freight Rate for Sydney, 40 kg: 1.35 USD / KG

Standard Air Freight Rate for Sydney, 40 kg: 5.26 USD / KG

Final Total Payable

Total Freight = Chargeable Weight × Unit Rate

Sea Freight = 40kg × 1.35 USD/kg = 54 USD

Air Freight = 40kg × 5.26 USD/kg = 210.4 USD



- Product Type: Solid Wood Chair Furniture
- Material: Solid Wood (Fumigation Service Required)
- HS Code (Customs Code): 9401.69.90 (Seats, with wooden frames, not upholstered)
- Dimensions per Carton: 100 × 100 × 150 cm
- Weight per Carton: 300 kg
- Quantity per Carton: 4 pcs
- Total Cartons: 1 cartons
- Total Declared Value: USD 400 (4pcs x 1cartons x 100USD)
- Delivery Address: 276 Street, VERMONT SOUTH, VIC 3133, Australia

Step-by-Step Cost Breakdown

Actual Volume: 1m x 1m x 1.5m = 1.5 CBM

Volumetric Weight: 100 x 100 x 150 / 6000 = 250 kg

Actual Weight: 300 kg

Import/Export Compliance Check

Compliant with import/export terms: Yes (No additional restrictions)

Special Requirement: Fumigation required for solid wood products

Billing Rules Assessment (Shipping Weight & Surcharges)

Chargeable Weight Determination: 300 kg (Actual weight > Volumetric weight)

Overweight surcharge: Yes → 【Overweight (Chargeable weight ≥ 100 kg): +50 USD / box】

Oversize surcharge: Yes → 【Oversized (Longest side ≥ 110 cm): +16 USD / box】

Forklift-friendly packaging: Yes → 【Equipped with forklift-compatible base (If not, a base must be added)】

Tail lift service required: Yes → 【+80 USD per use】

Delivery Details

Delivery Address: VIC 3133, Australia

Delivery Address Type: Standard Residential Address

Remote Area Check: No (No remote surcharge)

Standard Sea Freight Rate for Melbourne, 300 kg: 1.28 USD / KG

Standard Air Freight Rate for Melbourne, 300 kg: 5.11 USD / KG

Preliminary Total Cost

Total Freight = Chargeable Weight × Unit Rate + Oversize Fee + Overweight Fee + Tailgate Fee + Fumigation Fee

Sea Freight = 300kg × 1.28 USD/kg + 50 USD + 16 USD + 80 USD + 1.5 CBM × 30 USD/CBM = 575 USD

Air Freight = 300kg × 5.11 USD/kg + 50 USD + 16 USD + 80 USD + 1.5 CBM × 30 USD/CBM = 1724 USD

Final Discounted Cost (Eligible for Truck Network Discount)

Within our truck delivery network: Yes

Fee waiver policy applicable: Yes → 【Eligible for fee exemption (oversize, overweight, and tailgate unloading)】

Final Total Payable

Sea Freight = 300kg × 1.28 USD/kg + Fumigation Fee (1.5 CBM × 30 USD/CBM) = 384 + 45 = 429 USD

Air Freight = 300kg × 5.11 USD/kg + Fumigation Fee (1.5 CBM × 30 USD/CBM) = 1533 + 45 = 1578 USD

Please note: This calculation is for reference only. Actual shipping costs may vary depending on the goods being transported. Import costs can differ based on product type. For an accurate assessment tailored to your specific situation, please consult with our team, a logistics specialist, or a tax advisor.

How to Ship from China to Australia

*This is an overview of the shipping process.

Simple Shipping Process Overview

1. Product Purchase & Pre-storage

Once you purchase your goods, they can be sent directly to our warehouse in China. From there, we offer storage and shipping services at your convenience.

2. Customs Clearance

After your goods are dispatched, we handle the entire customs clearance process to ensure smooth export procedures.

3. Transportation

Your products will be shipped to Australia using your selected shipping method (sea or air freight).

4. Tracking

We provide full tracking information so you can monitor your shipment in real time.

5. Final Delivery

Once your goods arrive in Australia, we arrange last-mile delivery to your designated address.

Prepare Your Shipment

• Product Information

Please provide detailed information about your items, including dimensions, weight, and any special handling requirements.

• Shipping Instructions

Make sure to clearly indicate your preferred shipping method (air or sea freight) and the full delivery address.

Receiving & Warehousing

• Receiving

Our China warehouse will receive goods from your suppliers and log them into our inventory system. You can check the inbound status anytime.

• Storage & Sorting

We organize and store the goods efficiently in our warehouse to ensure fast and accurate dispatch when you're ready to ship.

Shipping Options

• Sea Freight

Ideal for large volumes or non-urgent shipments. Most cost-effective method.

• Air Freight

Faster than sea freight, suitable for time-sensitive cargo, though costs are higher.

<div>28%</div> <div>Reduction in Freight Costs</div>	<div>30%</div> <div>Faster Delivery Time</div>	<div>80%</div> <div>Reduction in Logistics Workload</div>
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Compared to standard international express and freight shipping.

How to Ship from China to Australia

*Here is the detailed shipping process and information.

Step	Shipping Process	Detailed Introduction
1	Pack the goods properly	Ensure the goods are securely packed and suitable for international transport. You may purchase goods in China. After the order is placed, you can either pack the goods yourself or have the supplier pack them for you. Please ensure the packaging is secure and that the goods comply with international shipping requirements. <div></div>
2	Send the goods to our China warehouse	Ship the packed goods to Queen Logistics warehouse in China. The packed goods can be delivered to our China warehouse either by the customer, the supplier, or by our pickup service. We recommend that deliveries be made between 9:00 AM and 6:00 PM on working days in China. <div></div>
3	Goods arrive at our China warehouse	Our warehouse receives and checks in the goods. After the goods arrive, we will sort them based on the customer code labeled on the outer cartons, then store them on shelves. The goods will remain in storage while we wait for the your next instructions. You can visit our website, click on "My Goods," and enter their customer code to view the list of items that have been checked in.
4	Scan and verify actual data	Each parcel will be scanned, and the actual dimensions and weight will be verified. Once you confirm that all your goods have arrived at our warehouse, you may notify us to begin scanning and measuring the items in order to obtain accurate information for calculating the total shipping cost. During this process, you may also request additional value-added services, such as replacing damaged cartons, adding extra protective packaging for your products, or assisting with returns to the supplier, among other customized needs.
5	Pay the shipping cost	We will issue an invoice based on verified data; please proceed with the payment. Once you have confirmed all the details, including the total shipping cost, we will issue a shipping order for your review. Upon payment, we will arrange the shipment of your goods to Australia within two working days.
6	Shipping begins	We will arrange air or sea freight and dispatch the goods. We will arrange air or sea shipment according to your requirements and provide you with an international tracking number. You can enter the tracking number on our website to check the shipping status of your goods.
7	Arrival in Australia	The goods arrive at the Australian port or airport. If all goes smoothly, sea freight is expected to arrive at an Australian port within 12 – 18 days, while air freight typically arrives at Sydney Airport within 2 – 4 days. Kind reminder: The international shipping peak season runs from June to January each year. We recommend planning your shipments in advance to avoid delays caused by port or airport congestion.
8	Customs inspection and clearance	The goods undergo customs inspection and clearance procedures in Australia. After the goods arrive in Australia, they must go through customs inspection and import tax payment, which typically takes 2 to 7 working days. If you opt for our DDP (Delivered Duty Paid) service, we will assist you throughout the entire process to ensure smooth customs clearance. If customs has any doubts about the goods, they may detain them for further inspection. This process is considered a force majeure event, and the exact completion time cannot be determined. You will need to wait for notification from customs. If any additional charges arise during this period, you must make timely payment and handle them promptly to avoid further customs risks. (As long as the goods comply with import regulations, there is no need to worry.) Our Advantage: To avoid delays caused by customs clearance queues, we proactively submit the required documentation to Australian Customs shortly before the goods arrive. This allows customs to conduct a preliminary review, and if no issues are found, the goods will be released immediately upon arrival, without the need to wait in line for clearance.
9	Customs release	Once clearance is approved, the goods are officially released by customs. After customs release, we must wait for the official notification from customs before the goods can be collected. This process typically takes 2 to 7 working days.
10	Sorting the Goods	Goods are sorted by delivery region to accelerate the delivery process. After the goods are collected, they will be transported from the arrival port to our warehouses in Sydney, Melbourne, Brisbane, or Perth, depending on the port of entry. At the warehouse, the goods will be sorted according to their delivery regions. Once sorting is complete, we will schedule delivery through a local courier company or our own team of truck drivers. This process typically takes only 2 days to complete.
11	Final delivery	The goods will be gradually delivered to the final recipient addresses. We will hand over your goods to a local courier company for door-to-door delivery (such as AusPost, TGE, Allied, etc.). If your address falls within our self-operated truck delivery network, you may be eligible for our large-item delivery discount policy. The delivery method will be optimally arranged based on the recipient’s address and cannot be specified or chosen by the customer. Estimated Delivery Timeframes: <ul style="list-style-type: none">• Sydney, Melbourne, Brisbane: 1 – 3 days• Adelaide, Perth: 5 – 7 days• Other areas: 5 – 10 days• Remote areas: Add 3 extra days to the above timeframes <div></div>

Estimated sailing transit time from departure in China to arrival at the Australian border (Day)
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Shipping Mode	Estimated Arrival Time	Suitability
Sea Freight	15 to 20	Departs directly from Chinese ports with no transit through other countries, arriving at major Australian ports. It is a cost-effective option suitable for bulk goods and e-commerce stock replenishment.
Air Freight	2 to 4	Departs from Shenzhen or Hong Kong Airport in China and arrives directly at Sydney Airport in Australia. Fast and efficient, ideal for urgent shipments and e-commerce restocking.

Estimated delivery time from the metropolitan central warehouse to the customer’s address (Day)

Postal code area	Sydney	Melbourne	Brisbane	Adelaide	Perth	Others	Remote area
local courier company	1 – 3	2 – 5	2 – 5	3 – 5	5 – 7	5 – 10	+ 2
Australia Post	1 – 3	2 – 5	2 – 5	3 – 5	5 – 7	5 – 10	+ 3
Truck Team delivery	1 – 2	2 – 5	2 – 5	N/A	N/A	N/A	N/A

Frequently Asked Questions (FAQs)

*For more questions, please visit our website for information or contact us for one-on-one consultation.

Question Type	Question Content & Answer
Prohibited and Restricted Categories	Which products are prohibited or restricted for import into Australia? Please refer to our List of Prohibited and Restricted Items. Common restricted items include food, plants, chemicals, counterfeit goods, battery-powered devices (without MSDS), and unauthorized branded products.
Personal Items Shipment	Can I mail personal items to Australia? Yes, but personal items are still subject to customs inspection. Certain items, even for personal use, require an import permit.
Process steps	Can I know if your China warehouse has received my goods? Yes. Each customer is assigned a unique customer code upon registration. You can check whether your goods have arrived at the warehouse by visiting our website. This includes details such as arrival time, number of boxes, and the Chinese logistics tracking number. How can I check the shipping status of my goods? Once your goods arrive at our warehouse and are scanned, and after you have paid the shipping fees, we will provide you with an international logistics tracking number. You can check the shipping status of your goods anytime by visiting our website. The entire process is completely transparent and accurate.
Charges	Will there be any additional charges? Yes. Additional fees may apply for oversized or overweight goods, tailgate lift services, crane unloading services, customs inspections, deliveries to remote areas, and other special circumstances. Please refer to the "Additional Charges Explanation" page for details. How to Effectively Reduce Shipping Costs? Oversized or overweight goods cannot be processed through sorting equipment, they require additional manual handling and special equipment. Keeping your shipments within the specified size and weight limits will effectively reduce transportation costs. (Optimal size: within 60 × 60 × 50 cm; optimal chargeable weight: within 30 kg)
Documentation and Compliance	What documentation is required for branded goods or battery-powered items? Branded products must be supported by a valid Brand Authorization Letter. Battery-powered items must be accompanied by an MSDS and safety test reports. Medical devices must have TGA certification. Requirements for all items are subject to the applicable import/export regulations of the countries involved.
Risk Control	How can the risk of goods being inspected be minimized? Avoid shipping large quantities of similar sensitive goods in a single shipment; it is recommended to ship in batches. Always declare the contents of the goods truthfully and provide complete shipping documentation.
Liability	What are the consequences if the goods are detained by customs? What if the goods are detained? Depending on the nature of the violation, the goods may be destroyed, fined, or legal action may be taken. We do not assume any responsibility for such cases. Is the logistics company responsible if goods are detained or confiscated by customs? No. If goods are detained by Chinese or Australian customs due to non-compliance with regulations, all risks and costs shall be borne by the sender or receiver. The logistics company assumes no responsibility.
Customs Inspection and Commodity Inspection	What impact can customs inspection or commodity inspection have? This is a normal procedure. To strictly control illegal imports, customs will select certain batches of goods for random unpacking inspections or commodity inspections according to the process. This may cause transportation delays and additional costs. There is also a risk that goods may be detained, returned, or fined, with all related expenses borne by the customer. Please ensure accurate declarations and provide the required documents to reduce the likelihood of inspection. This is an uncontrollable factor.

Footnotes

*Official Website Address: qnship.com

Queen Logistics

- I. For the latest information on the “Shipping Schedule” and “Promotional Offers,” please visit qnship.com for more details.
- II. While these prices were accurate at the time of publication, they may change without prior notice.
- III. Estimated delivery times apply to metropolitan areas between major cities. They do not include time that may be required for customs clearance and may be delayed due to factors beyond Australia Post’s control.
- IV. For more information, please visit our official website or refer to our guide at qnship.com.
- V. The zone descriptions are for reference only. For complete zone information, please consult your local post office or visit: qnship.com/-service-area
- VI. For more information, please visit: qnship.com
- VII. Once the client agrees to use our services, it is deemed that the client has thoroughly read and accepted all contents of this document, confirmed our shipping terms, and agrees to be bound by all related clauses. Before registering for delivery, your company must carefully read and fully understand the notes and instructions for each channel, so as to reasonably avoid or bear the corresponding risks and prevent unnecessary disputes.
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